**SUMMARY**

* Over **11+** years industry experience involved in analysis and design, coding, testing, implementation, maintenance production support and knowledge transfer.
* 9+ years experience in Business Objects suite like BO reporter, Supervisor, Designer Web Intelligence, Info View, Broadcast Agent and Business Objects XI and Crystal Reports XI, Oracle 9i/10g and Brio Reporting Tool.
* Extensive experience in business analysis and business intelligence/enterprise reporting solutions.
* Expertise in gathering the business requirements and creating **Universes** in the **Designer (IDT)**.
* Designed various universes with **Star Schema** and **Extended Star Schema** or **Snowflake Schema** structure.
* Involved in Full development life cycle while developing contents (building Universes and creating Reports) for different projects and different clients.
* Expertise in creating Universes using Personal data files, stored procedures, free hand SQL methods and creating complex ad-hoc Reports using Web Intelligence/Crystal Reports.
* Expertise in building/enhancing/migrating Business Objects universes and moving contents from one environment to another (i.e. Dev., QA, UAT, Prod) using import wizard.
* Mentored and helped developers to enhance their skills in using BI tools and utilize them in best manner possible.
* Experience working with Onsite and Off-shore models of Project Development.
* Extensive experience in developing **Business Views** to develop reports using Crystal Reports.
* Data extractions and loading using **BO Data Integrator and Informatica 8.5** from Main Frames, Oracle, Flat Files.
* Expertise in delivering **end-user training** with emphasis on Universe and **Power reports**.
* Created **Master Detail** and **Cross Tab reports** to view the data in an analyzed way.
* Strong knowledge in multidimensional analysis using **Business objects 6.5.1**.
* Experience in using different types of data providers to create reports in **Business objects.**
* Familiarity with SAP BW reporting via **Crystal reports** R2 and Business Object XI.
* Experience in Study, Design, Analysis, Development, and Implementation of **E-Business** **Intelligence** software applications under different environments.
* Experience in creating different types of reports according to client’s requirement by using **Business objects 6.x.**
* Strong working experience in the **data analysis**, design and development, implementation and testing of data warehousing using data conversions, extraction, transformation and loading (**ETL**) and sql server and oracle.
* Good knowledge in **tuning** the performance of **SQL** queries and **ETL** process.
* Good knowledge in creating **Indexes** and **partitioning** tables for performance.
* Good Knowledge of Creating Info Objects, Info Cubes, Info Provider.
* Good Knowledge of Query Designer and Query Analyzer
* Good knowledge of SAP HANA 1.0 SP7
* Good Knowledge of Tableau 8 dashboard tool
* Hands on Experience in developing the Webi reports by using BEx query.
* Good Knowledge of Qlikview 11 and Microstrategy BI Reporting.
* Developing complex queries in **oracle** using SQL.
* Having strong experience in writing **PL/SQL** code
* **Migration** of Reports across multiple environments like DEV, QA and Production.

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **DSS/OLAP TOOLS** | Business Objects 4.0, XI R2, XI3.x, Crystal Reports XI R2, Business Object 6.5.x/5.x (Supervisor, Designer, Reporter, Web Intelligence),QlikView 11, SAP BI 7.0, Query Designer, Query Analyzer, Tableau 8, Cognos 10.2, SAP BO Dashboad4.0 |
| **ETL** | Business Object XI Business Object Integrator 11 (Designer, Repository), Informatica 8.5 |
| **Databases** | DB2, Oracle 7.x/8.x/9.x/10g/11i, MS Access, and SQL Server2005/2008/2012 |
| **Languages** | C, C++, VB 6.0, Java, PL/SQL, COBOL |
| **Web Technologies** | ASP, JSP, XML, and Servlets |
| **Scripting Language** | DHTML/HTML, VBScript, and JavaScript |
| **Application Server** | Web Logic 5.1/4.5, Tomcat 3.2.3, WebSphere 5.1 |
| **Utilities** | Rational Clear Case, Test Director, Toad 2.0, Aqua Data Studio |
| **Operating Systems** | Windows 95/98/NT 4.0/2000, AIX, Sun Solaris |

**SIGNIFICANT PROJECTS**

**Sony Pictures Studios, Culver City, CA Feb’13 to Till date**

**Business Objects Lead**

**Description:**

Sony Pictures Studio's rich history can be traced back to 1918 when brothers Harry and Jack Cohn formed a partnership with their associate Joe Brandt, to produce low-budget short films and featurettes. They called the company CBC Film Sales (Cohn-Brandt-Cohn- or as it was more commonly known in the trade press, "Corned Beef and Cabbage"). By 1920, the film industry was attracting audiences of 35 million a week willing to pay five cents a pop to be drawn into the magical world of filmed entertainment.

* Understanding existing business model and customer requirements.
* Involved with Business users and Process Technology groups to structurally define the business rules and successfully implement in the project.
* Designing the complex universes by using the information design tool (BI4.0) on Transactional database (OLTP).
* Designed the Universe with New Designer tool IDT by creating the Data Foundation and Business Layers and worked on Data Security Profile and Business Security Profile.
* Actively Participated in setting up the folder level and group level securities on the CMC.
* Developed the complex reports to show the gross amounts for weekend and Box Office.
* Developed the complex reports by using the new features like linking objects and linking reports.
* Developed complex reports with conditional hiding the structure to display different set of columns depending on the conditions.
* Used various Functions like Cascading Prompts, Dynamic Date Parameters.
* Worked with Business Objects Platform Team in Setting Up the audit universe for BI4.0.
* Setting up the Data Security Profile, Business Security profile securities on the universe and maintaining.
* Worked with SAP R3/BW connectors and universe/report design and dashboards using BICS connections.
* Developed the reports with BEx query Designer and Query Analzer. Also developed reports in BI4.0 with BEx Query.
* Worked on Aggregate Awareness and Index Awareness in order to optimize the query performance and for quick report results.
* Provided the training to the power users about the new features of BO4.0 in Launchpad and Webi reporting.
* Provided detailed walk through of the universe developed in BO4.0 to create the adhoc reports by power users.

**Environment**: Windows server 2008, Oracle 11g, SQL Server 2005,PL/SQL Developer, Business Objects 4.0 (Designer, IDT, Webi, Rich Client, Import Wizard, Report Conversion tool, Dash Board Manager), QlikView 11, Tableau 8.

**Schreiberfoods, Green Bay, WI Mar’12 to Feb’13**

**Sr. Crystal Reports Developer\Production Support**

**Description:**

Schreiberfoods is the leading cheese supply company founded in 1945 and has grown from a single production facility in Green Bay, Wis., to a $4.5+ billion global enterprise and the world’s largest employee owned dairy company.

* Developed various reports for Purchases, orders and deliveries.
* Involved in Production support and scheduling the reports.
* Involved in the setting the up the publication to deliver the report results to dynamic users like vendors\suppliers.
* Involved in Performance Optimization like tuning the reports for better performance.
* Involved in creating the custom calendars to set up the reports to run on odd dates first 3 days and last 5 days each month.
* Involved in setting up trigger based scheduling to run after tables loaded successfully.
* Involved in migrating the reports(crystal) from Oracle E-biz 11 to E-biz 12
* Developed multiple reports with Prompts to accept table name as a prompt.
* Resolved production support issues with quick turn around and accuracy.
* Resolved issues like loops by creating aliases and contexts as required to remove the cyclic dependencies by guiding developers as Team lead.
* Involved in resolving issues relating to pre implementation of Reports.
* Analyzed data using Slice and Dice and Drill Mode methods and formatted Reports.
* Controlling Reports data by working with Universe and Queries using Filters, Sorts and Rankings.
* Created Cross-tabs, Metrics and Charts etc
* Used various Functions like Prompt (for user defined queries), Where (For creating conditional filters), and Select.
* Publishing reports and as well as nightly scheduling and setting up destinations folders so that the end user for whom these reports targeted reach them.
* Developed complex reports to calculate the agent’s commission and as well as the agents records.
* Used conditional formatting to pop up alerts messages and restrict particular information to be shown in particular reports.
* Worked with the business team to gather report specifications.

**Environment**: Windows NT 4.0/2000/XP/7, Oracle 10g, SQL Server 2005,TOAD, Business Objects Enterprise XI 4.0 (IDT, Universe Designer, Webi, Rich Client, Import Wizard, Report Conversion tool, Dashboard4.0), Crystal Report 2008,UC4,SQR, BO explorer, QlikView 11, COGNOS 10.2

**ING Direct, West Chester, PA Apr’10 to Mar’12**

**Sr. Business Objects Developer\Designer**

**Description:**

ING Direct is the world’s leading direct bank, offering a focused range of simple financial products, namely savings, mortgages, payment accounts and investment products, primarily via direct channels. ING Direct was established in Canada in April 1997, and has since successfully launched operations in Spain, Australia, France, USA, Italy, Germany, the UK and Austria.

Involved in requirements gathering, source data analysis and translating the business requirements into technical requirements.

* Involved in identifying the data inputs from various source systems depending upon the business requirement.
* Involved in **gathering**, **analyzing**, and **documenting** business requirements and data specifications for Business Objects **Universes** and **Reports**.
* Participated in the design of **data models** to improve report usability and **performance.**
* Involved in **Writing Detailed Level Documentation** for reports, Universe design and User training guide.
* Creating **complex objects**, aggregate navigation, @prompts, @variables, and resolving traps (chasm/fan) among others in Universe Designer.
* Created **Cardinalities**, **Contexts**, Joins and Aliases for resolving Loops and checked the Integrity of the Universes using Universe Designer.
* Involved in Integrating LDAP , Win AD and Win NT Authentication with Enterprise Server.
* Strong Experience in Setting Up rights and privileges for users and folders.
* Migrating the Reports , Universes and rights from one version to another version or from one environment to another environment.
* Tested the aggregate awareness to ensure the query is pulling correct level of aggregation.
* Developed Complex Reports using **Webi** Rich Client (Used multiple data providers, Union, Intersection, minus and Master/Detail, cross tab, Charts).
* Enhanced some of the Canned Reports to meet the client’s requirements.
* Developed ETL processes to extract, transform and load data from various sources using Informatica.
* Involved in the design and development of Universes for various reporting needs.
* Customized data by adding calculations, summaries and functions, row level security on universe with designer.
* Involved in resolving the loops, cardinalities, contexts and checked the Integrity of the Universes.
* Involved in Setting Up SMTP, FTP file transfer protocols.
* Strong knowledge in Report Bursting and Profiling.
* Created reports using Business Objects functionalities like Queries, Slice and Dice, Drill down, Cross Tab, Master Detail and Formulas etc.
* Created complex reports and published using Web Intelligence and Crystal in customized Info View portal.
* Developed Metrics and Analytics for corporate dashboard (using Dashboard Manager & Performance Manager).
* Strong Knowledge on Xcelsius 4.5 and 2008 Concepts.
* Provided Training, End User Support (Production support) and also knowledge transfer.

**Environment:** Windows XP, DB2, SQL Server, MS Access, Business Objects XI3.1, Crystal Reports XI / 2008, Informatica 8.5 Xcelsius 4.5/2008, Toad.

**Hartford Life insurance, Hartford, CT Mar’08 to Apr’10**

**Business Objects XI R2 Admin\Production Support**

**Description:**

The Hartford was founded in 1810 as a means of providing fire insurance to businesses. Today, it has grown to an international financial conglomeration with a reputation for financial strength, stability, and superior customer service. The Hartford has total assets of $259.7 billion, with net life insurance of $279.4 billion.

* Developed various reports for Long Term Disability Reserves Reports with multiple data Providers (Full Client).
* Designing\enhancing the universe according to the business requirements.
* Managing user privileges for the reports, folders and universes.
* Monitoring and managing the servers and Server groups.
* Designing\enhancing the Business Views to accommodate the Crystal Reports requirements.
* Developed and implemented an automation procedure to Stop and Start all Business Objects Services including CMC.
* Setting Up the different environments like Dev, QA and Prod.
* Integrating LDAP , Win AD and Win NT Authentication with Enterprise Server
* Performing Clustering, Fault Tolerance , Fail Over and Load Balancing
* Migrating the reports\universe from Dev to QA and to Production using Import Wizard.
* Converting the Deski Reports to Webi Reports using report conversion tool.
* Resolving the remedy tickets as part of the production support.
* Providing the knowledge based training to the customers about Deski and Webi and self scheduling the reports.
* Providing the necessary documentation for creating User Defined Objects and variables and formulas.
* Scheduling and distributing the reports to the reports via email or file share.
* Creating and managing the custom calendars for scheduling the reports.
* Creating the triggers to schedule the event based reports.

**Environment:** Crystal Reports XI R2,Crystal Xcelsius 2008, Business Objects XI R2/6.5,Tomcat 5.0.27, Data Integrator 11, Oracle 10g and Toad for Oracle 10g, Remedy, windows XP and windows 2003.

**New York Life Insurance, Clinton, NJ Sep’07 to Mar’08**

**Business Objects/Crystal Reports XI R2 Developer**

**Description:**

As a mutual insurer, New York Life is operated and maintained for the benefit of policy owners. And virtually every year since its inception, **New York Life** has declared dividends to those policy owners — over $27 billion in total. In 2001, New York Life made the highest total dividends distribution in our history — approximately $1.46 billion.

* Worked with **Remedy Technology** to develop various reports for Assets and Components, Purchase and Telecom group.
* Involved in **Data Extractions** from Diverse Systems like **Mainframe**, **HP** and other data bases like **Db2** and **SQL Server** to Target **Oracle.**
* Consumed all kinds of functionality in **DI** like **MAP Transform**, **Merge Transform**, **SQL** and **Custom SQL Transform**, **Sequence Generate** and **Pivot**.
* Involved in different kinds of Maintenance of **production**, **development** and **testing.**
* Having Strong knowledge of understanding the **remedy** tables.
* Created views for the reports by joining the tables in **remedy**.
* Involved in publishing the reports over the web by using **Business objects crystal Reports Decisions** and [www.Crystalreports.com](http://www.Crystalreports.com)
* Involved in scheduling the reports over in the Info View as On Demand, daily, weekly, monthly and Quarterly.
* Developed few reports in **Business Objects 5.1** as per the client request by using the **Universe**.
* Applies the company’s methodology standards, guidelines and techniques.
* Extensive experience reporting on Remedy Helpdesk, Asset and Change Modules

**Environment:** Crystal Reports XI R2,Crystal Xcelsius 4.5, Business Objects XI R2/5.1, Data Integrator 11, Oracle 10g and Toad for Oracle 10g, Remedy, windows XP.

**Mercury Insurance Group, Brea CA Oct’06 to Sep’07**

**Sr. Business Object XI Reports Developer**

**Description:**

Mercury General (NYSE-MCY) is the leading independent broker and agency writer of automobile insurance in California and has been one of the fastest growing automobile insurers in the nation. It is ranked as the third largest private passenger automobile insurer in California, with total assets over $3 billion. Mercury also writes automobile insurance in Florida, Georgia, Texas, Illinois, Michigan, Nevada, Oklahoma, Pennsylvania, New York, Virginia, New Jersey and Arizona. In addition to automobile insurance, Mercury writes other lines of insurance in various states, including mechanical breakdown and homeowners insurance

**Responsibilities:**

* Gathering functional requirements & developed Technical Specifications from different areas like **underwriting, Billing, Claims, Accounting, Material damage, and on demand** in auto insurance.
* **Developed** Business ObjectsUniverses for DB2, and SQL Server Databases (OLTP Systems) for claims, Billing, Underwriting, and Material Damage, to create report queries.
* **Created** universe on SQL server data base and for the requirements and on top thisweb intelligence reports are created under different areas**.**
* Created analytics, and metrics for the dashboard manager requirements**,** and deployed the BOXI reports from **infoview** to the dashboard manager**.**
* Writing stored Procedures, and Functions as well as views in DB2 database for report requirements.
* Created Views on various data base tablesas per the report requirements.
* Modified the existing universe by adding new tables and joins for the new reporting requirements**.**
* Created different types of reports, like Master/Detail, Cross Tab and Chart (for analysis).
* Using Import Wizard to migrate the universes, corporate documents, users and groups from legacy BO to XI R2.
* Involved in **Performance** tuning of report **execution in business objects**.
* Schedule the **crystal reports** and **BO reports** using **BO XI version.**
* Installed Crystal Reports XI and developed various crystal reports like standard reports, summary reports, and cross-tab reports, charts and graphs which were used by the various departments in the Company.
* Worked onCrystal report performance tuningfor huge volumes of data problems in production, with working closely with DBA’s.
* Worked in design specifications for data loads, andextraction from HP, Oracle and DB2 systems**.**
* Worked onextractions from various diverse systems using Business Object Data Integrator for different kind’s reports and data analysis for the business and user requirement.
* Worked on dashboards manager in claims and billing areas.
* Involved in testing of objects in warehouse and online databases for any issues which may be from **ETL or reports**.
* Worked on data migrations from staging to production databases with closely working with DBA’s
* Involved in query performance tuning and report tuning, for various different reports**.**
* Perform data validation on new and existing reports, and troubleshoot the report issues.
* Given **UAT and production support in shift basis** at **Go-Live**.
* Applies the company’s methodology standards, guidelines and techniques.

**Environment:** Business Object XI, Crystal Reports XI R2, Business Object XI Data Integrator 11, SQL Server, Mini soft, IBM DB2 v8.1, and Toad, Rational ClearCase, Test Director, AIX, windows XP.

**StateStreetGlobalAdvisors, Boston Dec’05 to Oct’06**

**Business Objects Developer**

**Description:**

**State Street Global Advisors**, the investment management group of State Street Corporation, delivers investment strategies and integrated solutions to clients worldwide across every asset class, investment approach and style.

The System was primary designed to provide reports for our Performance Analysts who could use the **Daily Operational Reports** to investigate discrepancies, thereby creating a streamlined and efficient process.

**Responsibilities:**

* Designed the **HiPerformance** universe by joining several dimensions to the fact table like **Accounts, Returns.**
* Exported the **universe** in to the repository and maintained the domains regularly.
* Developed objects in the **universe** using some calculations on existing columns in database tables.
* Created new Business Objects users, using **supervisor module** and administered the user privileges and rights and their range of access on the **corporate documents**
* Interacted with the business **analysts** to identify and develop business requirements and transform it into technical requirements.
* Used drill analysis in **Business Objects** which will allow the user to view data at a more detail level, than current level.
* Implemented major functionalities like answering **prompts, Drilling Functionality ,Slice and Dice, Alerters ,Currency Conversions ,etc.**
* Created **Snapshots** where users don’t have database connections and want to deal with static data.
* Worked in design specifications for data loads, and extraction from **Oracle** and **DB2** systems.
* Created the Reports using the universe as the main date provider and writing the complex queries including **Sub-queries, Unions, and Intersects.**
* Created **Templates** for standardizing the structure of our **Corporate Documents**.
* Scheduled the reports in **Broad cast agent** as per the schedule specifications.
* Involved in **Performance** tuning of report execution in business objects.
* Used the **web intelligence** console to monitor the scheduled reports in **Broad cast agent.**
* Schedule the **crystal reports** and **BO reports** using **BO XI version.**

**Environment:** Business Objects 6.5.1(Supervisor, Designer, Business objects, Webi), Crystal Reports XI, crystal Reports Server XI Sybase ,DB2.0,Rapid sql , MS Excel, MS Access, ERWIN 3.5.2, windows NT.

**John Hancock Life Insurance Company, Boston May’05 to Dec’05**

**Business Objects Reporter**

**Description:**

**John Hancock/Manulife** is the 5th largest life insurance company in the world based on market capitalization.

The project was designed for the investments management systems. The application includes the capability for any division to generate canned reports and cubes.

**Responsibilities:**

* Involved in analyzing **user requirements**.
* Generated various reports as per the client’s requirements.
* Created different kind of reports like **Delinquent, Remittance, Day One reports** with different pools.
* Involved in resolving the **loop, cardinalities, context** and checked the **integrity of the universes.**
* Developed **complex queries** using different **data providers** in the same report.
* Created **master detail reports** to view data in an analyzed way.
* Developed report using the **drill down** functionality from **property** level to **state** level.
* Extensively used **Alerters** and **Filters** in reports.
* Worked with staff, to design and build **Business Objects reports** and **template**.

**Environment:** Business Objects 5.5.1(Supervisor, Designer, Business objects, Webi), Oracle 9i, Rapid sql, MS Excel, MS Access, ERWIN 3.5.2, Windows NT.

**Deutsche software Ltd, India Jan’03 to Mar’05**

**Programmer Analyst**

**Description:**

This project deals with the development of online Time sheet management and HR Payroll system in an intranet mailing system. The functionality of this system is to generate the Company Salary structure, Payroll preparation, Leave application, Time sheet, and Salary Slip etc. Using the GUI screens, which are developed in **Visual Basic**, will generate all of the above systems information. An email notification will be sent to the users whenever the applicant requests the Payroll information.

**Responsibilities:**

* Involved in analyzing user requirements, Preparing testing specs, database designing.
* Developed User Interface screens (GUI's) with Visual Basic.
* Responsible for forming **SQL** queries as per the criteria selected by user
* Created **Stored Procedures** and **triggers**.
* Designing database schema and implementation of the software
* Created **Stored Procedures** and **triggers**.
* Involved in analyzing user requirements.
* Development of several screens using JSP, HTML and JavaScript

• Developed Servlets for processing the User requests

• Development of server side components using Java and EJB

• Developed front end using AWT/Swings

• Responsible for studying and suggesting emerging tools and technologies for the project

• Involved in designing database and creating database tables

• Involved in writing PL/SQL blocks of code to fetch data and make modifications

• Involved in developing Triggers, which invoke automatically when insertion or updating is happening

**Environment:** Java, Servlet, Vb.Net, JSP, HTML, JavaScript, Oracle, Tomcat 4.0, Web Logic 6.1, EJB, JBuilder IDE and Windows 98.